

## Role description

### Community Ambassador

#### What will I be doing?

Community Ambassadors are a brand new role for JDRF. Working closely with our Community Engagement team we are expanding our current reach of support materials allowing JDRF to support more people with type 1 diabetes. The main task of this role is engaging with clinics as an Ambassador for JDRF by:

- Dropping off JDRF leaflets and materials
- Meeting with the clinic staff to introduce them JDRF and JDRF resources
- Hosting a stand to introduce patients to JDRF
- Sharing key messages / learns from clinics with the Community Engagement Team
- Sharing information around upcoming local events with clinics

#### How will this benefit JDRF?

The healthcare teams delivering direct support to people with type 1 will be informed about JDRF and our work and, in turn, be able to better support their patients with type 1. As a result, people with type 1 that have not heard about JDRF will be introduced to the charity and more people will engage with and support JDRF, helping to raise money to fund research to treat, prevent and cure type 1 more quickly.

#### How will this benefit me?

- Improving communication skills
- Being part of the JDRF team
- The opportunity to help JDRF reach and support more people with type 1

#### When do you need me?

This will be an ad hoc role working in conjunction with the 'Community Engagement Volunteer' role in your region who will contact you when we have an opportunity in your area. This role is initially on either a 6 or 12-month basis dependant on region. We are looking for individuals who are available on daytimes during the week (clinic opening hours).

**Where is this role based?** Please see website for current areas we are recruiting for this role, it is expected you to be able to travel within that area.

**What training will I receive?** You will receive an induction to JDRF and the support resources we offer. You will also receive a volunteer handbook and tips on how best to approach the in-clinic tasks. The team will also ensure you are supported in the role and are kept up to date.

**What will be expected of me?**

- To make at least 6 clinic visits during the year
- To encourage resource requests
- To keep updated on current JDRF activities within your area

**What skills and attributes do I need?**

We like all our volunteers to be enthusiastic and dedicated to helping JDRF reach our mission. We are also looking for;

Essential:

- Confident communicator
- Approachable but professional manner
- Organised

Desirable:

- Experience of face to face sales, marketing or similar role
- Understanding of type 1 diabetes and the care pathway

**What support is available to me?**

You will have a staff buddy who has an overview of the project in their area and will provide on-going support. There will be regular catch-ups giving an opportunity to discuss updates, feedback and plan, this may be by phone call or skype if unable to meet in person.

**Sounds great! How do I get involved?**

Please apply via the application form found here <https://jdrf.org.uk/forms/sign-up-to-become-a-volunteer/>

**Interested in applying or have any questions?** Please contact our Volunteer Team: Email: [volunteering@jdrf.org.uk](mailto:volunteering@jdrf.org.uk)